

TO WHOM IT MAY CONCERN

16 April 2012

Dear Sir/Madam,

Simon Bailey
Manor Drive Managed Service

I am delighted to provide a reference for Simon Bailey.

I had the pleasure of working closely with Simon for around 12 months on the Council's Manor Drive Managed Service procurement which culminated in the Council's strategic partnership with Serco Limited, the identity of which is now known as the Peterborough – Serco Strategic Partnership. This strategic partnership commenced on 28 November 2011, is initially for 10 years with the option for 2 x 5 yearly extensions and consists of a broad range of services including transactional services (council tax and housing benefits, accounts receivable, accounts payable and car parking back office), business support, operational procurement, property, financial systems support and business transformation. It also entailed a TUPE transfer of upwards of 350 Council employees out of the organisation to Serco.

Simon was a Project Delivery Manager and I was the Project Team Lead/Principal Lawyer on the procurement/transition. We were a small overall Team – so we had to be highly focused, driven and versatile to support each other and ensure delivery of the project was achieved.

I consider Simon to have been an excellent Project Delivery Manager. Simon applied himself professionally, conscientiously, calmly, tirelessly and cheerfully to the many tasks and challenges we encountered throughout the procurement. Although Simon was tasked primarily with project delivering the transactional services and business support fields, it soon became apparent that he was an invaluable key player on many other areas, such as the performance and measurement framework, financial services and a variety of other matters beyond his primary remit.

Simon's experience, application, commitment, versatility, quick turn-around and drive was particularly helpful in ensuring timely, effective and successful delivery of this project.

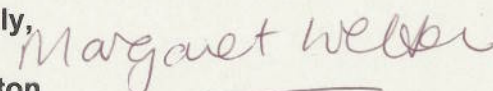
The procurement not only involved a broad scale of services along with the challenges that went with transferring such services and the transfer of a significant number of employees, we were also mandated to deliver a successful completion in constrained timescales and Simon was a key part in keeping us on track to achieve our mandate.

I would be delighted, should the occasion arise, to have Simon on any projects that I might be involved with, because of the qualities Simon brings with him.

I trust that this reference demonstrates how highly I think of Simon and the value he brought to our project.

Please let me know if you would like any further information. I can be contacted by email at margaret.welton@peterborough.gov.uk or by telephone on 07961 236683.

Yours faithfully,


Margaret Welton
Project Team Lead/Client Representative – Strategic Client Services
Peterborough City Council